

### **Vacation Care FAQs**

### What should my child wear?

It is really important for all children who attend ROOSH to wear comfortable and practical clothing, they do not need to wear their school uniform. This includes:

- Enclosed shoes sneakers are preferred (for some events and excursions, without the correct footwear your child will not be able to participate/attend)
- A hat (or in the winter holidays a beanie)
- A jacket and jumper for light layers
- Shorts, pants, tracksuit pants or tights underneath
- A t-shirt with sleeves no sleeveless tanks or spaghetti straps. Shoulders must be covered.

**All items of clothing need to be labelled** so we can return them at the end of the day if they go missing, particularly jackets, jumpers and hats.

If your child needs different clothing or footwear to what they are wearing on the day, feel free to place extra clothes or shoes/socks in their bag and we can encourage them to change if required for an activity, to avoid them missing out.

### What does my child need to bring with them?

All children need to bring their own food for Vacation Care. This includes a healthy morning tea, lunch and afternoon tea. For example, fruit, yoghurt, crackers, a sandwich, fried rice, fresh cut vegetables, nut free muesli bars etc. No nuts or nut products are permitted at ROOSH. Vacation Care at ROOSH does not supply food. Please do not bring foods that require heating or fridge storage as this is not available.

All children must also bring a water bottle with their name on it.

We ask that children **do not bring any toys or games** with them (unless specifically asked, like on Wheels Day or Tech Day) as items could get lost or damaged.

All children **must bring a backpack**. This does not need to be the Northcross Christian School bag, but one that is big enough to fit their hat, lunchbox and water bottle. On excursions, children will need to take their bags with them on the bus.





### What time can we drop off and pick up?

Drop off is anytime from 7:30am. **We recommend that all children arrive by 9am**. Arrival time is imperative for excursion days, as we will not be able to wait for you.

Pick up is prior to 6pm. If you may be running late to pick up, please call us to let us know on 0448 462 707. If you arrive after 6pm you will be charged a late collection fee of \$6 per child, per minute.

### How much does a Vacation Care day at ROOSH cost?

A normal day at Vacation Care costs \$60 per day, per child. Incursions are \$70 per day and \$80 per day for an excursion. Some excursions may include an additional charge depending on the cost of the excursion.

# Can I use my Service NSW before and After School Care voucher at ROOSH?

Yes, you can use your Before and After School Care voucher at ROOSH and for Vacation Care. Vouchers expire on 30 June 2023, but you must claim it (submit it to us to credit your account) by 31st December 2022.

Please send your voucher or code to us at <a href="mailto:ROOSH@rydebaptist.com.au">ROOSH@rydebaptist.com.au</a>.

Please note that you have **1 voucher per child, they cannot be interchanged between siblings**.

# I have booked my child in for an excursion. Do I need to sign a permission slip?

Yes, you do need to sign a permission slip. We will provide a risk assessment for each excursion. Please read this before signing the permission slip.

Please sign this as soon as you are able to, without a signed permission slip your child will not be able to attend the excursion.





## Who do I contact if I have any questions about Vacation Care at ROOSH?

Please contact <a href="mailto:ROOSH@rydebaptist.com.au">ROOSH@rydebaptist.com.au</a> with any questions.

On the day of Vacation Care, you can also contact the ROOSH phone on 0448 462 707.

### I know some friends whose children do not attend Northcross Christian School. Can their children attend Vacation Care at ROOSH?

Yes, they can. We often have families in our local community who attend Vacation Care at ROOSH but do not attend Northcross Christian School.

They will need to create their account on FullyBooked and ensure all the details included are correct before they can book Vacation Care sessions.

#### When do Vacation Care bookings open?

Vacation Care bookings open about 3 weeks prior to the school holidays. We will email our mailing list with all the information about our Vacation Care program and give warning to when the bookings will open.

To join our mailing list, so you do not miss out on news and events at ROOSH, please email us at ROOSH@rydebaptist.com.au.

### The day that I would like to book is full. What should I do?

Spaces are limited at Vacation Care, but you can join the waiting list. If another child's booking is cancelled, the next reserved child on the list will be contacted via email and phone. Cancellations are rare, but can occur. We recommend seeking alternative care arrangements, especially if you have more than one child attending.

\*Please note: If you are on the waitlist, this is not a booking and we cannot accept your child on the day due to legal ratio requirements.

